

Print, complete and send this form to:

Adames (Returns)
20 Brookland Grove,
WALSALL
WS9 9LU

or you may scan it and email it to mail@adames.co.uk
or simply send an email notification of your cancellation request.

Please remember to include your order details and tell us whether you require an exchange or refund.
For advice contact us by telephone on 01543 373764

CANCELLATION FORM

I hereby give notice that I cancel my contract of sale of the following goods:

Order No:

Order Date:

Received on:

Do you want a Refund or Exchange?

Name:

Address:

.....

.....

Signature:

Date:

Return Code:

Please enter a return code from the list below

- A - I ordered the wrong item/size/colour. B - I don't like the colour.
C - You sent me the wrong item/size/colour. D - The item you sent was faulty.
E - Incorrect fit. F - My order didn't arrive in time.
G - The item is not as I expected. H - I'm disappointed with the quality.
I - It's too big. J - It's too small.
K - I've changed my mind. L - Unwanted gift.
M - Exchange. N - Other - please specify.*

Ensure your return is well packaged, and send the items back to us no later than 14 days from the day on which you notified us of your cancellation.

You will need to pay the direct cost of returning the goods and for safety, we would recommend you use a signed for delivery service and keep proof of postage. Your parcel is your responsibility until it reaches us.

We cannot accept liability for goods that get lost or damaged in transit.